



First Response Group

Total Security, Risk & Facilities Management

Security, Fire & FM Solutions

Helpdesk: **0330 1246019**

Email: vacants@firstresponsegroup.com



First Response Group
Total Security, Risk & Facilities Management

Introducing FRG Security, Fire & FM Solutions

FRG is a leading multi-service Security & Facilities Management services provider.

We deliver insurer approved Security, Fire and Facilities Management Solutions to our customers nationwide. We use our expertise to look after all kinds of locations from unoccupied premises and occupied properties to construction & infrastructure sites, ensuring insurance obligations are met in the most efficient and cost-effective way possible.

We offer a new security solution, balancing in-house manned security with electronic and remote monitoring technology. All it takes is one call or email to the FRG helpdesk, where our trained and experienced customer service professionals will provide the very best service.

Benefits



Nationwide delivery



Our services help achieve insurance obligations



Fast, no-obligation risk assessments



Broad range of cost effective solutions



Improves risk profile



All property types: Unoccupied, Occupied & Construction / Infrastructure



Rapid deployment and reaction to all events



Video Verification Intruder Alarms as standard



Innovation and integration



Socially and environmentally responsible



Industry leaders
Supporting national projects including:

- The High Speed 2 rail project
- M1 Smart Motorways (in partnership with Costain)
- Retail Parks, Hospitals and much more

How we do it



SITE SURVEY, CONSULTANCY & SYSTEM DESIGN

Within 7 days of request



PROPOSAL

- Security risk assessment
- Solution & cost
- CAD drawings

Within 48hrs of site survey



PROJECT SIGN-OFF

- Agree final plan
- Agree terms
- Order receipt
- Prepare & agree implementation plan



INSTALLATION

- Pre-start meeting
- Mobilisation

Start from 48hrs from instruction (project dependent)



MONITORING & RESPONSE

- On-going audits
- Keyholder escalation
- Maintenance alerts



MAINTENANCE

- System integrity
- Peace of mind
- Safety of staff & asset

Video Verification Intruder alarms

FRG DETECT & FRG DETECTPLUS

Rapid Intruder Detection with video verification as standard.

- 24/7 operation
- Up to 35m range - day & night
- Visual confirmation every time
- Battery powered – 400+ days
- Wireless connectivity
- Built in analytics = no false alarms
- Fast, simple installation
- Scalable mesh network
- Monitored from mobile devices or remotely from FRG Central Control Centre



CCTV Solutions

As experts in HD CCTV technology, we supply a complete range of the latest technology with advanced video analytics.

- Simple configurations or bespoke, integrated systems
- Fully customisable
- Monitored 24/7 from National Control Centre
- Advanced analytics software
- Night vision capabilities
- Wireless options available



Temporary Security CCTV Towers

FRG SmartSite Ultra Tower is the industry's most advanced and fully integrated, rapid deployment CCTV tower.

- 8m tall – maximum physical deterrent
- Rapid deployment – set up in minutes.
- High definition PTZ camera – 150m IR range
- Mains powered or self-powered solar 'hybrid' options
- Live audio challenge
- 'Unpluggable' design – intruders can't turn the camera off
- Monitored from FRG Central Control Centre
- Customer portal to view images
- Fast, flexible, efficient and cost-effective



Property Inspections

We conduct on-going, insurance compliant, internal and external unoccupied property inspections to ensure safe and secure premise.

- Full inspection including site perimeter
- Inspection forms designed around individual site needs
- Evidence informed reports uploaded electronically in real-time
- Meet insurance requirements
- Comply with duty of care
- Record meter readings
- Clear communication trail and peace of mind



Security Officer and Canine Security Solutions

Our security officers and canine security teams are screened, vetted and trained to deliver services with integrity, professionalism and quality.

- Tailored to your needs: Static security officers, dog and handler protection teams and mobile security patrols
- SIA guarding licence
- Enhanced DBS checks
- Fully Trained
- First Aid qualified
- Drug & alcohol compliance
- Seamless integration
- NSI Guarding Gold company
- NASDU members



Perimeter Protection

We provide a secure first line of defence for all sites to protect against illegal entry on foot or by vehicle.

- Heras fencing
- Palisade fencing
- Wooden Hoarding
- Vehicle prevention barriers
- Concrete barrier blocks
- Telescopic bollards and barriers
- Video Verification Intruder alarms
- Access Control systems



Unoccupied Property Physical Security

Our expertly fitted range of cost-effective steel security screens and doors cater for all property classes and variations providing unrivalled protection from trespassers, vandals and thieves.

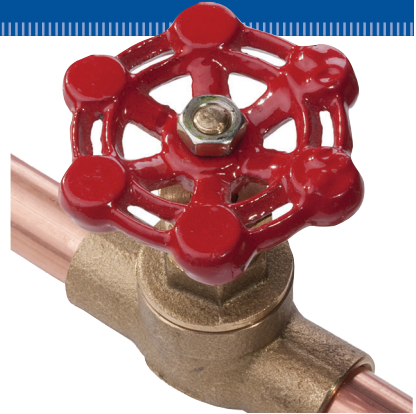
- Steel security screens
- Steel Security Doors (Keyed and Keyless)
- Letter Box Seal



Utilities Drain Down and Clear & Clean

We minimise the threat to unoccupied properties from water damage, fire and public liability claims.

- Water system drain down
- Utilities disconnection
- Reinstating services when required
- Hazardous waste removal
- Rubbish and rubble clearance
- Sharps clean up
- Graffiti removal
- Fly Tipping removal



Unauthorised Encampment Removal Strategies

Our innovative strategies to effectively minimise damage or tipping, reduce the risk of theft and decrease clear up costs.

- Rapid response teams
- Serve & Evict notices
- Removal of people, vehicles, animals & possessions with the Police in attendance
- Clearing dumped rubbish
- Re-securing the site
- Risk assessment review



Fire Alarm Systems

We take full responsibility for design, installation and maintenance of fire detection systems to mitigate risk from accidents or arson.

- Temporary or permanent
- Any level, any grade
- Fully tailored
- Fully compliant
- Unoccupied, occupied or construction sites
- Wireless options available
- Remote monitoring 24/7
- Maintenance options



M&E Services

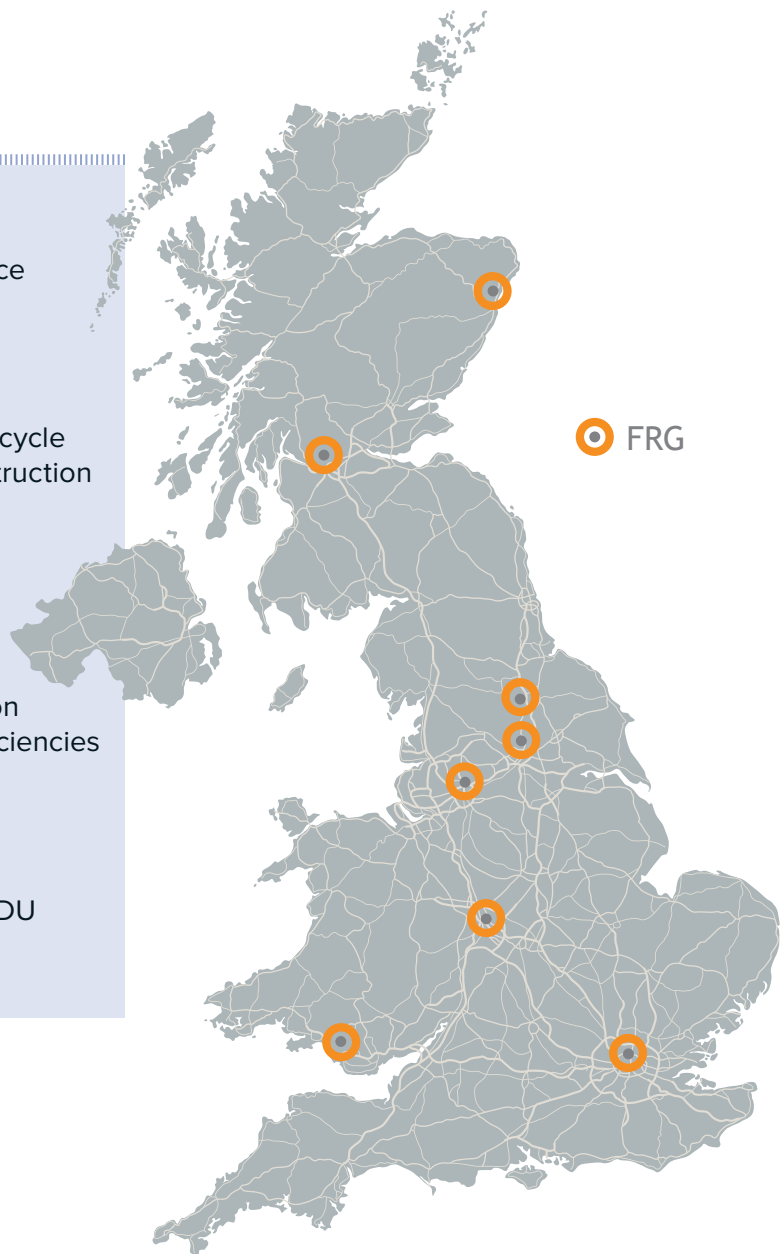
Our complete M&E solutions span the full range of specialist installation, maintenance and repair services.

- Mechanical
- Electrical
- Air Con
- Renewable technologies
- Maintenance, testing & compliance
- Emergency call out & repair



WHY FRG?

- ✓ Nationwide delivery
- ✓ Our services help achieve insurance obligations
- ✓ Total Security Solutions
 - Fire, Security and FM services
- ✓ Services span the full property lifecycle
 - unoccupied, occupied and construction
- ✓ Improves risk profile
- ✓ No-obligation risk assessments
- ✓ Rapid response and reaction to all events
- ✓ Constant innovation and integration delivering improved value and efficiencies
- ✓ Industry leaders
- ✓ Accredited to the highest industry standards including NSI Guarding Gold, NSI NACOSS Gold and NASDU membership



First Response Group Limited currently holds SIA Approved Contractor Scheme (ACS) status for the provision of Security Guarding, Key Holding and Public Space CCTV



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