

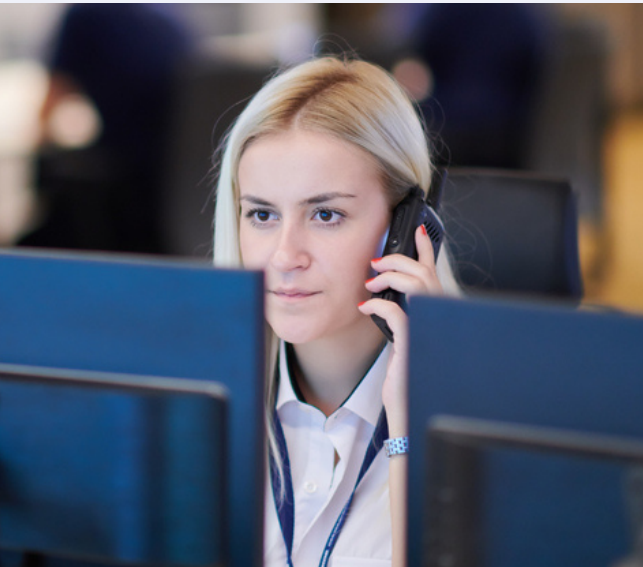
# Key Holding & Alarm Response

We deliver a reliable, fast and professional response to all alarm activations



FRG is SIA licensed and accredited to provide rapid and effective key holding and security response services throughout the UK. Our cost-efficient remote monitoring gives you the peace of mind that we are protecting your site and if an alarm activates, we dispatch qualified and vetted security personnel to investigate all security alerts.

Your keys are carefully coded, sealed and secured within our key safes and only released under tight controls if rapid activation is required to respond to an alarm activation, incident or emergency entry needs.



## HOW OUR SERVICES WORK

- In the event of alarm activation our 24/7 Control Centre will quickly dispatch a uniformed officer to site with your keys.
- If it safe, our officer will enter your property and conduct a thorough security patrol to assess the situation.
- If all is well we reset the alarm and lock up but if there are signs of damage or intrusion we contact the emergency services (if required) and ensure the premises are protected until re-secured.
- Any issues are reported back to our Control Centre in real time and we provide you with a detailed incident response report.

## ADDED VALUE

Our keyholding and alarm response service is available across the UK and as keyholders we can also offer additional services including:

- Accompanied visits
- Vacant property inspections
- Building lock & unlock services
- Environmental patrols
- Health & safety checks
- Lone worker welfare visits



**NSI Guarding Gold is the mark of approval for the security elite reflecting our commitment to high standards of service, integrity, technical expertise and professionalism.**

